Statement of Purpose for Oldway Heights

1. Introduction:

Oldway Heights is a dedicated care home located in Paignton, committed to providing high-quality, person-centred care for individuals with complex needs. Our mission is to create a nurturing environment where residents can thrive, receive exceptional support, and maintain their dignity and independence.

2. Vision and Values:

Our vision is to be a leader in specialised care, respecting the individuality and unique life experiences of each resident. We value compassion, respect, integrity, and inclusivity, ensuring that these principles guide our interactions with residents, their families, and our staff.

3. Services Offered:

Oldway Heights provides comprehensive support for a range of complex care needs, including but not limited to:

Care for individuals with Learning Disabilities (LD).

Support for those with Physical Health Needs requiring assistance with daily living activities.

Specialist care for individuals facing Mental Health Conditions.

Programmes for individuals recovering from Substance Abuse.

Tailored care for those with Low-Level Dementia.

Support for individuals with Brain Injuries, including Traumatic Brain Injury (TBI), strokes, and other neurological conditions such as Multiple Sclerosis (MS) and Motor Neurone Disease (MND).

Specialised care for bariatric individuals, with adapted rooms and facilities to meet their unique needs.

4. Person-Centred Approach:

At Oldway Heights, we believe in a person-centred approach to care. We work closely with residents, their families, and healthcare professionals to develop individualised care plans that reflect each person's personal preferences, goals, and health requirements. Our dedicated staff are trained to provide compassionate care that respects the dignity and wishes of each resident.

5. Environment:

We understand that a supportive and comfortable living environment is crucial for our residents' well-being. Our home is designed to be safe, accessible, and welcoming, fostering a sense of community and belonging.

6. Commitment to Quality:

Oldway Heights is committed to continuous improvement and excellence in care. We regularly evaluate our services, seek feedback from residents and families, and engage in training and development for our staff to ensure we meet and exceed industry standards.

7. Conclusion:

At Oldway Heights, we recognise the importance of providing holistic care that addresses physical, emotional, and social needs. Our goal is to empower our residents to lead fulfilling lives, and we are dedicated to supporting them on their individual journeys towards health and well-being.